

Passengers with reduced mobility and disabled passengers Regulation (EC) No 1107/2006

Dr. Michael Chatzipanagiotis, Air Law Expert

Your safety is our mission.

An agency of the European Union 



PURPOSE

- To provide persons with disabilities and mobility limitations opportunities to air travel, comparable with these of all other citizens
- Their particularities as such should not hinder their possibility of travelling by air.



SCOPE OF APPLICATION

- 'disabled person' or 'person with reduced mobility' (DP/PRM) =
any person whose mobility when using transport is reduced due to any disability (physical, intellectual etc.), or age, and whose situation needs appropriate attention and the adaptation to his/her particular needs of the service made available to all passengers;
- All flights that depart from, transit through, or arrive at an EU airport.
- Flights of EU carriers destined to EU airports.



RIGHTS OF DP/PRM

- No refusal of carriage, unless
 - refusal necessary to comply with safety rules
 - embarkation impossible for physical reasons (size of the aircraft or its doors).
- If denied boarding, then passenger has a right to re-routing or reimbursement.
- Carrier or travel agent may request that passenger is accompanied by another person.



- Carrier and travel agent must make publicly available, in accessible formats and in at least the same languages as the information made available to other passengers, the safety rules and restrictions applicable to such persons, including restrictions on carriage of special equipment.
- DP/PRM are entitled to assistance as foreseen in the Regulation, not special treatment.



DUTIES OF CARRIERS, OPERATORS ETC.

- Carrier and airport operator under duty to assist only upon 48h advance notification.
- Carriers responsible for receiving and transmitting information on assistance to DP/PRM to airport operators and actual carriers.
- Carriers: Obligation to carry medical equipment + 2 pieces of mobility equipment, subject to safety rules.
- Airport operators should designate special points of arrival/ departure for DP/PRM.
- Airport operators: Obligation to have assistance facilities in place (e.g. wheelchairs, elevators, etc.)



- Obligation for special trained personnel of all entities involved (carriers, airport operators, service providers)
- No extra charge for assistance or carriage of special equipment.
- No exclusion of liability allowed.



AIR CARRIER LIABILITY

- Air carrier liability rules applicable as with all other cases (MC99, Warsaw System etc.).
- These rules may create inequitable situations in practice.
- However, the MC99/ Warsaw System provides the sole cause of legal action in international flights.
- Special declaration or insurance recommended for carriage of special equipment.



EU1107: PRACTICAL EXPERIENCE

- Carriers and airports sensitive to the needs of DP/PRM.
- High risk of negative advertising if carrier/ airport / security personnel disrespectful to DP/PRM.
- Cost of flying of accompanying persons (reduced/no fare) disputed.
- Clear delineation of duties necessary (who is responsible to provide what kind of assistance at what point).
- Safety of flights remains paramount.



EASA
European Aviation Safety Agency



Financed by the European Union and implemented by the European Aviation Safety Agency

Thank you for your attention!

Your safety is our mission.

An agency of the European Union 