



EASA Workshop on Health Issues in Air Transport Passenger Protection

23 Sep 2020 By ACI Asia-Pacific

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New health accreditation to reassure passengers



ACI Airport Health Accreditation (AHA)

- launched in late July 2020
- Supported by ICAO

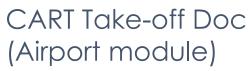


Objectives of the programme

- Promote <u>best practices</u> of health measures
- Restore <u>confidence</u> for passengers, staff and governments
- Ensure <u>harmonization</u> of measures based on CART and ACI guidance

Accreditation based on ICAO CART



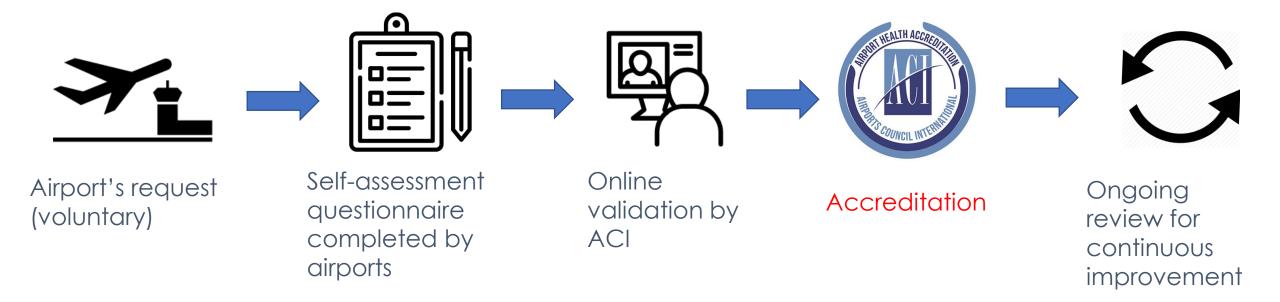




- 1) Terminal building
- 2) Passenger protection
- 3) Check-in area
- 4) Security screening
- 5) Terminal airside area
- 6) Arrivals and customs/immigration
- 7) Baggage claim area
- 8) Exit to landside area
- 9) Staff, operations and training



Health Accreditation Process



Progress so far

	Worldwide	Asia-Pacific
Application received	316 airports	70 airports
Accreditation granted	46 airports	6 airports

6 accredited airports in APAC so far





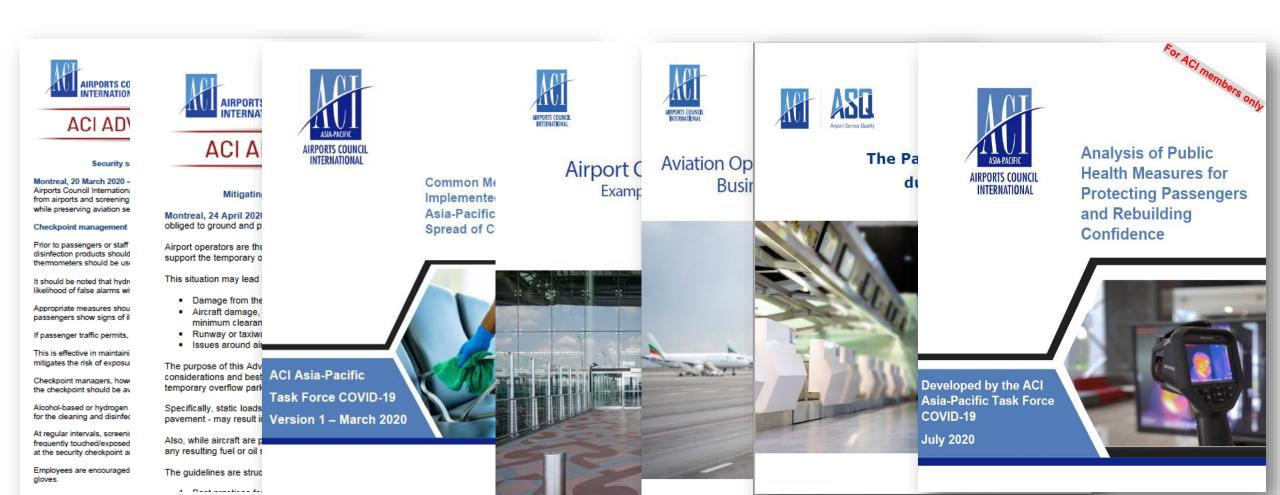








ACI guidance documents for operational restart & recovery



Links to the documents

ACI: <u>Aviation operations during COVID-19 – business restart and recovery</u>

ACI-IATA: <u>Safely restarting aviation – joint approach</u>

ACI: Advisory bulletin on security screening best practices during COVID-19

ACI: The impact of COVID-19 on the airport business

ACI: Mitigating the risks created by overflow aircraft parking

ACI: Advisory bulletin on airport IT recommendations during COVID-19

ACI: Advisory bulletin on airside safety and operations under COVID-19

ACI: Airport operational practice: examples for managing COVID-19

ACI APAC COVID-19 TF: <u>Common measures implemented at airports in Asia-Pacific to prevent the spread of COVID-19</u>

ACI APAC COVID-19 TF: <u>Impact assessment on airport operations due to COVID-19</u> ACI APAC COVID-19 TF: <u>Analysis of public health measures for protecting passengers and rebuilding confidence</u>

ACI APAC COVID-19 TF: <u>Analysis of Public Health Measures for Protecting Passengers and Rebuilding Confidence</u>



ACI online webinars related to COVID

Airport operations

- Airport restart and recovery during uncertain times
- Airside safety and operations during COVID-19
- Airport business continuity

Customer experience

New realities of customer experience

Airport economics

- Economic impact and policy responses
- Airport slot allocation in the recovery
- Airport HR COVID-19 and our people



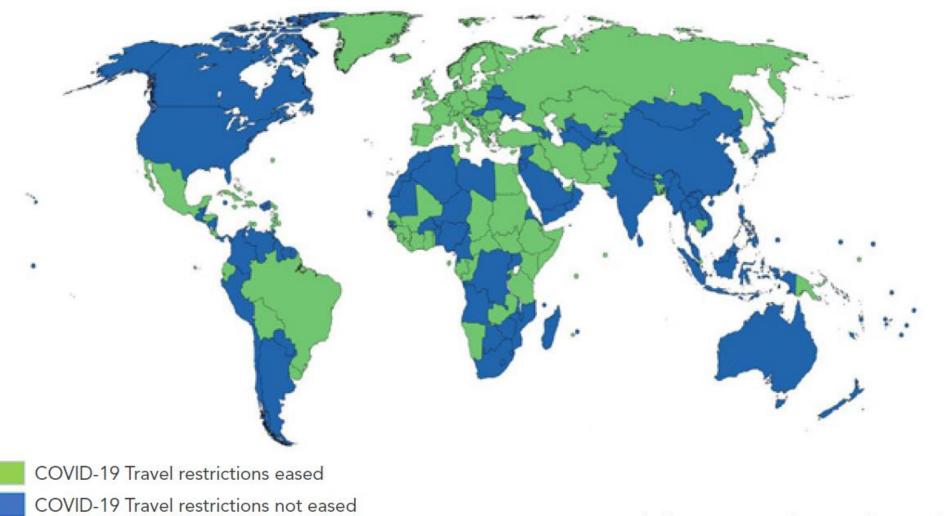




Challenges for airports

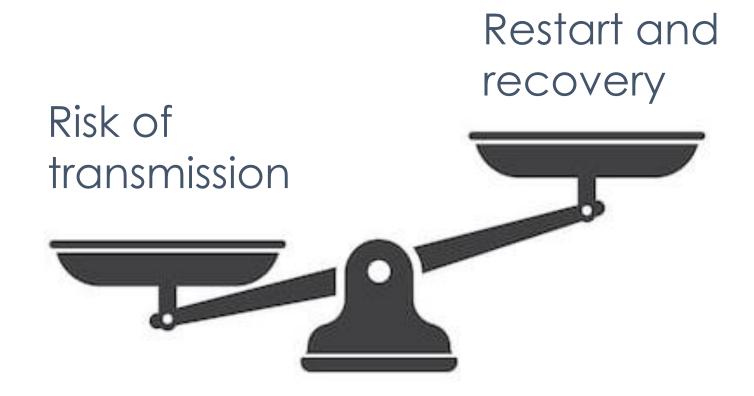
- o Travel restriction, quarantine
- COVID testing at airport

Travel restriction & quarantine still largely applied in APAC

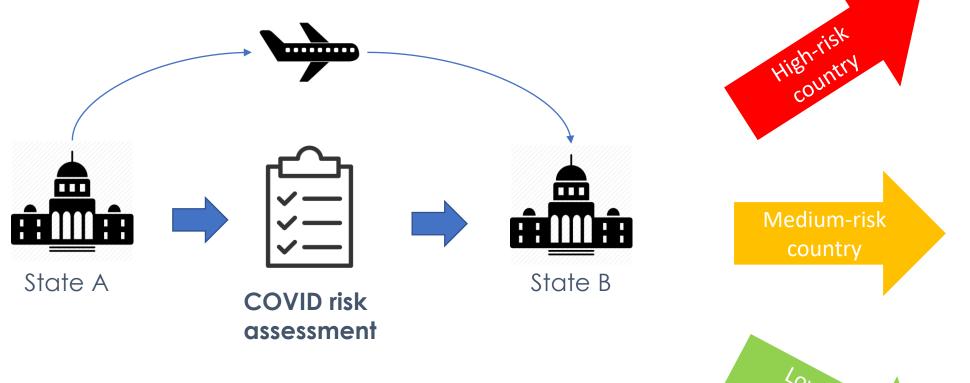


Source: Data compiled by UNWTO as of 1 September 2020*.

A BALANCE TO BE STRUCK



Dynamic risk assessment by country to assess the need for quarantine & testing





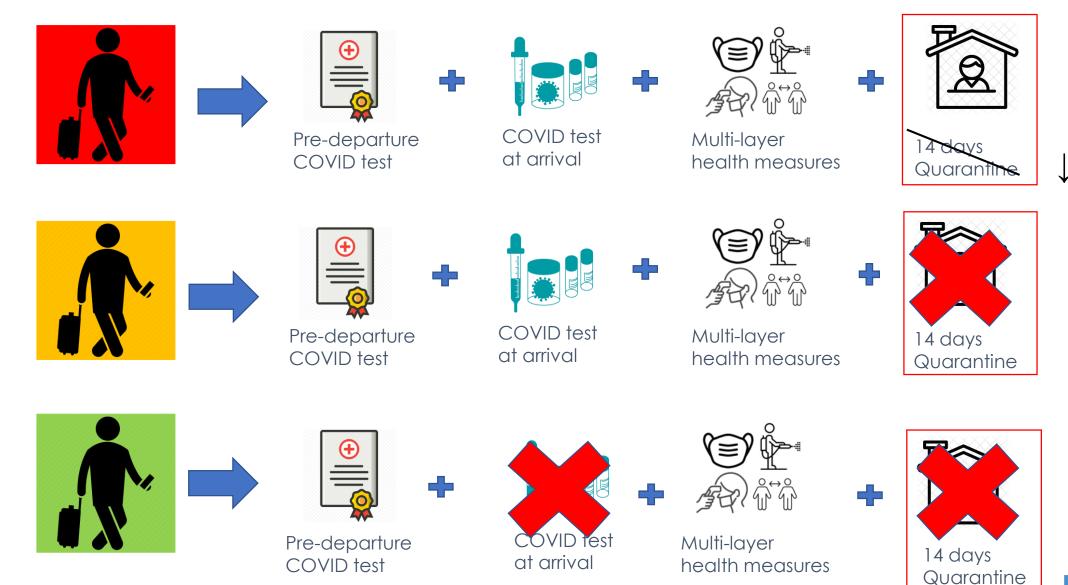








Measures proportionate to the risk of country of origin



7 days

On-site COVID testing at airports will be a challenge

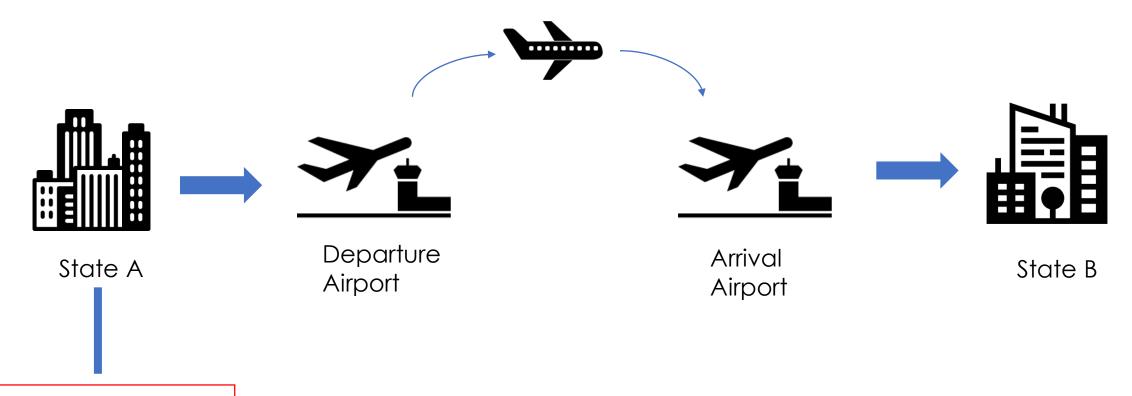




- Space-constrained within the terminal building
 - Lack of spacious infrastructure for sample collection or test lab
 - Lack of areas for result waiting



COVID testing should be preferably done off-airport before flight

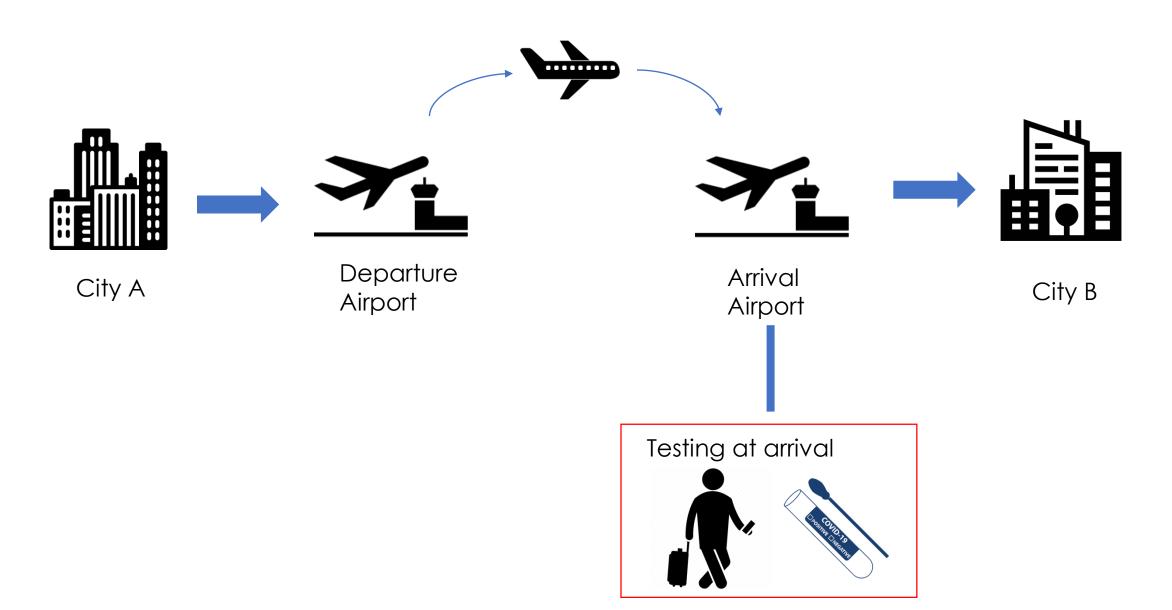


Pre-departure testing

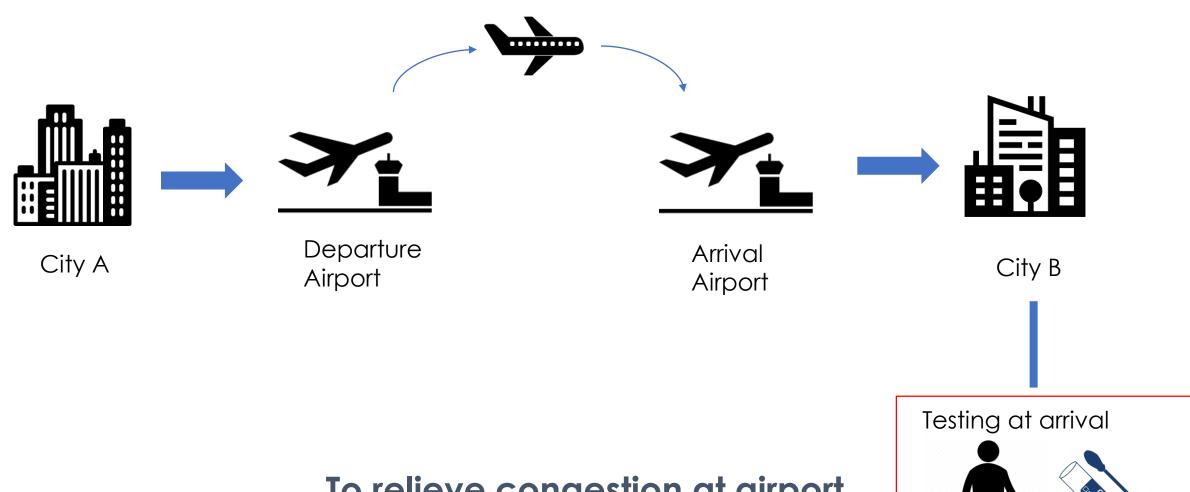


- Benefits
 - Eliminate waiting at airport
 - Avoid infected persons from getting onboard
 - Minimize transmission inflight
- Mutual recognition of test result by governments needed

If required, COVID testing upon arrival should be done off-airport



If required, COVID testing upon arrival should be done off-airport



To relieve congestion at airport

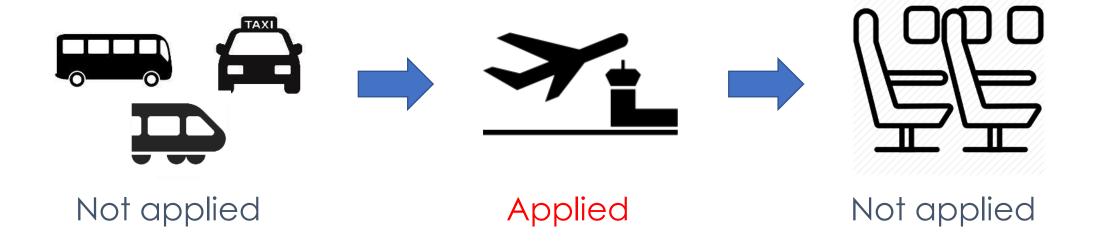
Physical distancing will be a challenge when traffic returns





- Many airports are space-constrained
- Difficult to maintain at some parts of the airport (e.g. security checkpoint)
- Significant impact on terminal capacity
- Potential creation of crowds elsewhere

Physical distancing is not aligned along the journey





Multi-layered measures combined with flexible physical distancing



PPE for front-line staff



Hand sanitizer stations



Cleaning & disinfection



Temperature check



Physical separator



Onsite medical professionals



Non-essential facilities closed



Expedite hold bags delivery



Mandatory use of mask by pax



Health declaration



ASEAN States are recommended to:

- Consider a risk-based approach to <u>relax quarantine regimes</u>
- Minimise operational disruption to airports by applying:
 - Off-airport testing if needed
 - Flexible physical distancing as traffic returns
- Encourage airports to be involved <u>ACI initiatives</u>
 - Airport Health Accreditation
 - Guidance documents
 - Training